

## **Manufacturer's Warranty** ***Binder Lift***

### **Coverage**

Every Binder Lift sold via PHASE or through a licensed distributor is covered by a 5-year manufacturer's warranty. All Binder products have been manufactured in the USA and are tested to the highest quality standards. This Manufacturer's Warranty covers defects in materials and workmanship. PHASE will send replacement buckles in the rare event that a removable buckle is broken or lost during normal use. If a fixed buckle is broken, or if there is a material defect due to poor workmanship, PHASE, at our discretion, will either repair or replace the damaged unit.

### **What Is Covered**

PHASE's Manufacturer Warranty is a full-service warranty that will cover damages that occur for any reason. If the device has a defect that will affect its usability or effectiveness, PHASE will repair or replace the device free of charge.

### **10-Year Guarantee**

Every Binder Lift is guaranteed for usability and effectiveness for 10 years. In the rare event that a Binder Lift needs repair during the first 5-years of use, the item will be repaired or replaced free of charge. Beginning the 6th year of use through the 10th year, the item will be repaired according to the fee schedule provided in Exhibit A of the Manufacturer's Warranty.

### **Submitting A Claim**

To submit a claim the original customer must contact PHASE directly to receive a warranty claim number. Upon receiving a claim number, the customer will be expected to ship the damaged device to the manufacturer if workmanship is required to fix the defective device. At PHASE's discretion, the device will be repaired and mailed back, or a new replacement device will be sent free of charge.



# Exhibit A

## Part Replacements and Repair Costs

In the rare event that a Binder Lift needs repair after the 5-year Manufacturer’s Warranty has expired, the customer may replace buckles or repair the device for the following fees.

<u>Part/Repair</u>	<u>Unit Price</u>
Replacement Male Buckle	\$5.00 + Shipping
Replacement and attachment of female buckle	\$30.00 + Shipping
Replacement Stitching	\$30.00-\$150.00 +Shipping

