

# **Warranty**

## **Coverage**

Every Binder Lift product sold via Binder Lift LLC or through a licensed distributor is covered by a 5-year manufacture warranty. All Binder Lift products have been manufactured in the USA and are tested to the highest quality standards. This Manufacture Warranty covers defects in materials and workmanship of any Binder Lift product. Binder Lift will send replacement buckles in the rare event that a removable buckle is broken during normal use. If a fixed buckle is broken, or if there is a material defect due to poor workmanship, Binder Lift, at our discretion, will either repair or replace the damaged unit.

#### What Is Covered

Binder Lift's Manufacture Warranty is a full-service warranty that will <u>cover damages that occur</u> for any reason. If the device has a defect that will affect its usability, Binder Lift will repair or replace the device free of charge.

## **Submitting A Claim**

To submit a claim the original customer must contact Binder Lift LLC directly to receive a warranty claim number. Upon receiving a claim number, the customer will be expected to pay for shipping to mail the damaged device to the manufacture if workmanship is required to fix the defected device. At manufacture discretion the device will be repaired and mailed back, or a new replacement device will be sent free of charge. Return shipping will be covered by Binder Lift.



# Part Replacement and/or Repair Costs

In the rare event that a Binder Lift product needs repair after the warranty has expired the customer may replace buckles or repair the device at discounted pricing.

Part/Repair	Unit Price
Replacement Male Buckle	\$3.00
Replacement and attachment of female	\$7.00
buckle	
Replacement Stitching	Varies \$5.00-30.00